

Work Experiences:

The Radiators Workshop - Guayama, P.R.

Repair technician / Operations Manager

Phillips Puerto Rico Core, Inc. - Guayama, P.R.

Chemical Operator / Inventory Control Clerk

Taller Morales - Guayama, P.R.

Electro - Mechanical and A/C Technician and Administrator

PROMO Motor, Inc. - Caguas, P.R.

Diagnostics, Repair and Maintenance Technician

Mech Tech College - Caguas, P.R.

Professor

Manny, Moe and Jack Co., Pepboys - Bayamon, P.R.

General Manager / Service Manager

Bella International Corp. - San Juan, P.R.

Certified Technical Instructor / Quality Control Manager

Esteban Auto Sales Corp. - Cayey, P.R.

Parts and Service Director / Parts and Service General Manager

Independent Legal expert

Consultant / Legal Technical Expert

Automeca Technical Collage

Consultant / Instructor

Toyota of Puerto Rico

External Educational Development Resource for Parts and Service Personnel

Techno Service Solutions of Puerto Rico (TSSPR TM)

President / Consultant / Instructor

Education:

DEALERSHIP UNIVERSITY OF MANAGEMENT

NADA (National Automobile Dealers Assoc.)

Automotive Industry Professional Continuing Education Program
30 Certified credits on Professional Workshops

Pepboys Management Academy (PMA)

Manny, Moe and Jack Corp. Philadelphia, Pa.

Certified Academy on:

- Parts and Service Departments Administration and Management
- Customer service
- Service and Sales Re-engineering Process

Right to Work Administration Program

Guayama, PR

- Automotive Technology Program Course
Automotive Technician Diploma

Inter American University of PR

Hato Rey, PR

- Basic course

Certifications:

EXECUTRAIN TECHNICAL EDUCATION CENTER, SAN JUAN, P.R.

- *Microsoft Word 2000 Introduction and Intermediate*
- *Microsoft Excel 2000 Introduction and Intermediate*
- *Microsoft PowerPoint 2000 Introduction and Advanced*
- *Microsoft Outlook 2000 Introduction and Intermediate*

HONDA MOTOR COMPANY, Ltd. Tokyo, Japan

- *IST System Certified Technical Instructor - Honda Japan*

AMERICAN HONDA MOTOR COMPANY, INC. Torrance, California.

- *IST system Certified Technical Instructor By: American Honda Motors*
- *Certified Instructor on:*
 - *Honda and Acura Cars*
 - *Engine*
 - *Transmission*
 - *Power Train*
 - *Fuel System*
 - *Electrical System*
 - *Electronic System*
 - *Emission System*
 - *Basic and Advance Diagnostic*
 - *Hybrid Technology*
 - *SRS System*
 - *Body Works*
 - *Honda Motorcycle and ATV*
 - *Honda Small Engines*
 - *Honda Power Generators*
- *HONDA MANAGEMENT ACTION PROGRAM:*
 - *Interpersonal Relationship*
 - *Advance Interpersonal Relationship*

NACIONAL INSTITUTE FOR AUTOMOTIVE SERVICE EXCELLENCE, (ASE)
Leesburg, VA. *Certification on:*

- *Engine Repair A1*
- *Electrical and Electronic System A6*
- *Heater and Air Conditioning System A7*
- *Engine Performance A8*
- *Brakes A5*
- *Direction and Suspension System A4*
- *Customer Service C1*
- *Advance Level Specialist L1*

BOMBARDIER RECREATIONAL PRODUCTS - Sherbrooke, Canadá

- *International Post Sale Service Seminar - 2000, 2001*
- *Bombardier's Sea Doo, Sport Boats y ATV Technical Instructor*
- *Johnson & Evinrude Marine Technical Instructor*

MERCURY MARINE - Miramar, Florida

- *Optimax, Smartcraft y EFI Certified Technician*

TRIUMPH MOTORCYCLE – Newnan, Georgia

- *T-300, T-500, T- 806, Sagem & Keihin Engine Management Certified Technician*

DUPONT AUTOMOTIVE FINISHES – San Juan, P.R.

- *Chroma Base Tints System Certification*

ATV SAFETY INSTITUTE – Alpharetta, Georgia.

- *ATV's Safety Ryders Certified Instructor*

MACS (Mobile Air Conditioning Society) – East Greenville, PA

- *CFC-12 Recovery and Recycle Service Procedure*

Awards:

"Excellent Work"

For his great contribution and collaboration as an active member and chairman of the Vocational and Technical Institute Professional Consultative Committee.

By the Board of Directors of Vocational and Technical Institute Prof. Ramon Avila, Guayama, P.R.

"Blue Seal of Excellence Award"

Awarded to professionals who contribute with their time, knowledge and technical expertise to the design of **ASE** technical certification exams. **By National Institute for Automotive Service Excellence (ASE)**
Leesburg, VA.

"Participation and Collaboration"

For their participation and support as a resource and speaker of the Continuing Education Program of the College of Public Accountants of Puerto Rico. Lecture about "*Parts Inventory Management*" on automotive industry.

By Authorized Public Accountants College of Puerto Rico
San Juan, P.R.